

Street Cleaning – Reading Borough Council

Service Manager

Service Provided, Number of Staff & Equipment

Chris Camfield

Sun – Sat 5.30a.m. – 12.30p.m. 2 x compact sweepers 1 x Tipper Van (x 6 Operatives) (x 1 Supervisor) **11.30a.m. – 7.30p.m.** 1 x Applied 1 x Electric Cart 1 x Compact Sweeper (x 3 Operatives)

Specification

Street Cleaning: the defined town centre shall be cleaned to Grade A Standard in accordance with NI195 Applies 6am – 7.30pm, every day of the year except Christmas Day Service on Bank Holidays 6a.m. – 5p.m.; restoration time to Grade A will be 1 hour. To include planters, tree grilles, around street furniture, soft landscaping & grassed areas **Litterbin maintenance:** provide a service to maintain and replace missing and damaged litterbins within the Town Centre. Standard bins used – post mounted Trimline, floor mounted Topsy Jubilee **Weed spraying:** twice per annum (April/May; Sept/Oct) all weeds on the public highway will be treated with a non-residual contact herbicide **Winter maintenance:** treatment to block paving areas with non-corrosive de-icer as and when specified to do so **Leaf clearing:** whilst leaf fall is generally treated as litter, additional resources will be provided on a seasonal basis to effectively remove the fall of leaves from all public highways. **Additional Works:** Provide a 24-hour emergency service for all above works. A one hour response time to cover spillages, road traffic accidents, reports of discarded hazardous wastes such as needles and body fluids, dead animals and other hazards to highway users Provide additional resources to cover Council sponsored events such as Mayor Making Ceremony, Royal Visits, late night Christmas shopping and specific conferences

Provide an ad-hoc service for all the above works including fly tipped rubbish from the public highway, Council owned and privately owned property Assist in Reading's entry for Britain in Bloom **Civic Centre Car Park A:** litter bin to be emptied daily and swept on a weekly basis **Pigeon excrement:** the Council will respond to requests to clean large accumulations of pigeon excrement and will investigate and take appropriate action against people who persistently feed pigeons **Works not undertaken:** Street washing and chewing gum removal

Performance Measure

- Graded from A to D as defined by Environmental Protection Act (EPA) NI 195
- Cleanliness Standards carried out by Environment Liaison Officers (ELOs) Site selected at random in accordance with NI 195

Non-compliance Procedure

Escalation to Service Manager or through RBC's Complaints Procedure

Existing Value of Contract/Service Boundary Area

£665,400

Area that is enclosed by the Inner Distribution Road (IDR). 11.30 team are concentrated in the main to high pedestrian use and shopping areas
