

Street Lighting – Reading Borough Council

Service Manager

Service Provided, Number of Staff & Equipment

Specification

David Moore

Street lighting

Maintenance is completed in accordance with the specification and conditions of contract for "The Street Lighting and Electrical Term Maintenance Contract 2013 2018" The contract with Southern Electric Contracting (SEC) commenced on 1 July 2013 and ends on 30 June 2018. Planned maintenance, lamp replacement, and emergency attendance to make safe and non performance rebates in accordance with Appendix A to the specification. The contract includes: emergency attendance to road traffic accidents and vandalism within 1 hr. All faults are repaired within a target period of 5 working days. Lanterns are replaced in 28 working days.

Deteriorated columns are replaced in 2 months. Three yearly lantern cleaning and inspection for discharge lamps and 6 years for LED lanterns, with painting when necessary. Monthly inspection for lighting faults. Street lighting on private land is not attended. Service to customers for repair of street lights on private land can be provided by the term contractor (SEC). The performance to all reported defects, target 98%. A night time inspection is carried out every month.

Escalation to Service Manager or through RBC's Complaints Procedure.

For BID area approximately £87,000

BID Area

Performance Measure

Non-compliance Procedure

Existing Value of Contract/Service Boundary Area