

Gully Emptying – Reading Borough Council

Service Manager	Vaughan Norris
Service Provided	Cleansing of street gullies
Number of Staff & Equipment	2 x Operatives and machine
Frequency of inspections:	
Statutory	1 x monthly inspection
Voluntary (ie at no cost to the RBID)	1 x weekly
Frequency of cleaning	1 x Cleansing per year
Specification	Gully cleaning to form part of the positive drainage system and to remove excess water from the highway quickly and efficiently. Cleansing has the objective of removing detritus and ensuring the continued efficient function of the gully and its connections. All gullies and footway gratings on public highways (including pedestrian areas) are cleansed; gullies on private land are not treated. Services to customers for the cleansing of gullies on private land can be provided at a cost to the customer.
Performance Measure	Inspections and repairs to gullies by Highway Inspectors to RBC investigatory level.
Non-compliance Procedure	Escalations to Service Manager or through RBC's Complaints Procedure
Existing Value of Contract/Service	BID Area about £13,000
Boundary Area	Reading Borough Council